

TextRad

AI-Powered Radiology Report Generation
<https://textrad.in>

Privacy Policy

Last Updated: May 13, 2025

Important Disclaimer

TextRad is a speech-to-text productivity tool designed to assist radiologists and medical professionals in report dictation and documentation.

- TextRad **does not interpret medical images**, provide diagnostic suggestions, or make clinical decisions.
- The software **does not qualify as medical device software** and is intended solely as a transcription and workflow support tool.
- All clinical decisions remain the **sole responsibility** of the licensed medical professional.
- TextRad is not intended as a substitute for professional medical judgment or expertise.

TextRad ("we", "our", or "us") provides AI-powered speech-to-text assistance for radiology reporting and documentation. This Privacy Policy explains how we collect, use, store, and protect your information in compliance with the **Digital Personal Data Protection Act, 2023 (DPDP)**.

1. What Data We Collect

We collect the following minimal data to operate the service:

Type	Details
Account Data	Name, email, profile information (if provided)
Audio/Text Data	Audio inputs and transcribed text only for processing
Device & Usage	Device type, browser, IP, crash logs, app usage stats

Type	Details
Storage	Transcriptions stored in Firebase until deleted by user

⚠ Important: We do not request or require patient identifiers and users are advised not to enter patient names, UHIDs or other sensitive identifiers.

2. What We Do NOT Collect

- **✗** No patient images
- **✗** No PACS access
- **✗** No radiology data mapping
- **✗** No EMR / hospital system access
- **✗** No biometric identity data

3. How We Use Data

We use your data to:

- Transcribe speech to text
- Improve accuracy & user experience
- Secure our systems
- Provide customer support

✓ **We do not sell, rent, or trade your data.**

4. Storage & Security

- **Cloud storage:** Google Firebase (India + global regions)
- **Encryption:** Data encrypted in transit & at rest
- **Access control:** Audit logs maintained

5. Data Retention

- Logs retained for minimum periods required by CERT-In
- Transcriptions stored until manually deleted by the user
- You may request deletion at any time from settings or support

6. Data Sharing

We may share data only with:

- Google Firebase services (infrastructure provider)
- Regulatory authorities if legally required

✓ **No third-party advertising networks.**

7. Your Rights Under DPDP 2023

Users have the right to:

- Request access to their data
- Request correction or deletion
- Withdraw consent
- Raise grievances with our Grievance Officer

8. Grievance Redressal Officer

For any privacy concerns, data requests, or grievances:

Grievance Officer: Udit Kumar

Email: uditkumr@gmail.com

Response Time: Within 30 days as per DPDP requirements

9. Children's Data

Service is for professional medical use only. Not intended for individuals under 18 years.

10. Changes to Policy

Policy may be updated; continued use constitutes acceptance. We will notify users of material changes via email or in-app notification.

Contact Information

Website: <https://textrad.in>

Support Email: support@textrad.in

Phone: +91-11-69313536

Address: New Delhi, India

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This document is compliant with India's Digital Personal Data Protection Act, 2023